

Welcome to our Specialty Practice

We are a part of your Patient-Centered Medical Home Neighborhood!

We are partnering with your Primary Care Physician (PCP) as they build you Medical Home. We are sharing their commitment to effectively and efficiently co-manage your care over time. As your specialist, we will be sharing limited or long-term management (depending on the nature and impact) of your condition and provide advice, guidance, and periodic follow-up until the crisis or treatment has been stabilized or completed.

You may notice that:

- We will be communicating with your PCP and providing them with timely reports of our consultations with you.
- We will be notifying your PCP of no-shows, cancellations and other actions that may place your care in jeopardy.
- We will be providing future scheduled appointments and treatment plans.
- We will be notifying your PCP of referrals needed to other specialists.

We trust you, our patient, to:

- Keep your appointments scheduled or call and let us know when you cannot make it. **We do have a \$50 No-Show Fee.**
- Learn about your insurance, so you know what it covers.
- Learn about wellness and how to prevent disease.
- Follow the care plan that is agreed upon, let us know why you cannot so that we can try to help or change the plan.
- Tell us what medications you are taking and ask for a refill at the time of your office visit.

We will continue to:

- Remind you when tests are due so that you can receive the best quality care.
- Ask you to have blood tests done before your visit so that the provider has the results at your visit.

Obstetric & Gynecology Physicians of Flint

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A Patient-Centered Medical Home (PCMH) is a system of care in which a team of health professionals work together to provide all of your health care needs. You, the patient, are the most important part of the PCMH. When you take an active role in your health and work closely with us, you can be sure that you're getting the care you need.

After Hours Care

If you have any gynecological health care needs after hours, please call our main office and follow instructions. For other health care needs, please contact your PCP or go to the nearest Urgent Care. If your concern is life-threatening, please go directly to the nearest emergency room.

Test Results

Please try to use laboratories and other test facilities we use regularly to ensure better communication. Our office staff will contact you with abnormal results. If you do not hear from our staff within 14 days, you may call the office for your results.

Available Community Services

Need help? 2-1-1 is available in Genesee County. Dial 2-1-1 from any phone and you will be connected with a referral hotline that can help connect you with non-profit agencies in the area that can help with health, and social needs such as utilities, housing, food, clothing, diapers, health insurance, ect.

A listing of area resources can also be found:

<http://www.referweb.net/uwjc/>

Or

Please ask our staff for information pertaining to your specific needs

Office Hours

Monday through Friday
9:00am to 12:00pm
1:00pm to 4:00pm

If you would like a copy of this flier for your own records, please ask the front desk.